



Case Study/Reference: Festival Place Basingstoke

ASSA CLIQ® Remote cutting the cost of key management in a large retail complex



ASSA ABLOY, the global leader
in door opening solutions

Controlled access for staff and contractors – safe, easy access for the public



“We have plans to phase out mechanical keys altogether, replacing them with programmable ASSA CLIQ® Remote keys within two years.”

Craig Allen, Security Centre Manager, Festival Place

Project

Company: Festival Place (www.festivalplace.co.uk)

Type: Shopping centre and multi-use facility

Location: Basingstoke, England

Year of installation: 2015

CLIQ® Remote devices installed:

Mechatronic locking system with 250 dp CLIQ® Remote cylinders approximately, managed over the network and remote updates of keys anytime and anywhere



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Challenge

Festival Place is a large, busy shopping centre in Basingstoke, England. It is in almost constant use: the site includes the Basingstoke Sports Centre (whose pool and gym open at 6.30am) and a Vue cinema, where late showings go on well after midnight. It has over 170 shops, and an ever-changing roster of staff, cleaners and maintenance workers. They require safe access on demand; Festival Place cannot function without them.

Critical demands of a locking system include:

- A solution built for securing a large space: Festival Place occupies 102,000m²
- A flexible system that ensures only the right staff gain access to the right areas at the right time



- A way to drastically cut the burden mechanical key management places on security staff and administrators
- A solution that an expert installer can supply within a tight budget without expensive cabling

Solution

Festival Place can't be a fortress. The public needs access to sports facilities, shops, a cinema and car parks – for 18 hours or more per day. But a single lost key can become a security threat for all tenants and users. Keeping track of so many staff and contractor keys had become a full-time job.

Installing around 250 CLIQ® mechatronic cylinders was the solution. CLIQ® is a security locking system with high-end microelectronics, programmable keys and cylinders. The power is provided by a standard battery inside the programmable CLIQ® key.

Cleaners and maintenance contractors now use keys that unlock specific doors for pre-defined time periods only. After those end, the key no longer works. Administrators can immediately de-authorise any lost key, or change a key's

permission using the CLIQ® Remote Web Manager software at any time, anywhere. Only genuine CLIQ® keys with the relevant authorisation will open a CLIQ® lock meaning security risks from copied keys is no longer an issue.

At Festival Place, CLIQ® technology is backed up by the unrivalled security credentials of ASSA's mechanical dp cylinders. CLIQ® operates as a flexible, programmable electronic overlay that puts security managers in control of their premises, round the clock and at the click of a mouse.

“We were looking to solve key management issues,” explains Craig Allen, Festival Place's Security Centre Manager. *“CLIQ® enabled us to have more control.”*