CLIQ®

Case Study/Reference: Rotherham Metropolitan Borough Council

ASSA CLIQ® Remote cuts costs and time spent protecting vacant properties

ASSA®

ASSA ABLOY

The ASSA CLIQ® Remote Web Manager: Remote control for security administrators

"The ASSA CLIQ® Remote system speeded up our operations and made sure we could be confident about the security of our properties."

Dave Richmond, Director of Housing, Asset Management and Neighbourhoods, Rotherham Council

Project

Company: Rotherham Metropolitan Borough Council (www.rotherham.gov.uk)

Type: Public services/public housing

Location: Rotherham, South Yorkshire, England

Year of installation: 2015

CLIQ® Remote devices installed:

Over 300 dp cylinders, over 150 keys

4 wall programme devices

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Challenge

Rotherham Metropolitan Borough Council (RMBC) is the local government authority for Rotherham, England.

Another critical part of RMBC work involves administering public housing, including overseeing changes of tenant.

Inevitably, properties stand vacant between tenancies, while different staff carry out work and checks on the property.

At this time, keys must pass securely between staff from multiple departments as well as contractors.

RMBC identified key handover as a major bottleneck in their property work flow.

They sought a new locking system that could:

- Upgrade the security of vacant properties spread across Rotherham, particularly as the risk of crime and vandalism increases when houses are empty
- Flexible access right management
- Streamline key management to ensure properties stood empty for less time
- Make more efficient use of the council's limited housing security budget

Solution

By eliminating altogether the need for physical key handover, CLIQ® Remote technology instantly removed work flow delays.

With no wiring needed, CLIQ® Remote cylinders are quick to install. The user brings power to the door, because secure lock microelectronics are powered by a standard lithium battery inside every programmable CLIQ® Remote key.

Now, relevant staff members carry their own programmable key.

Using the CLIQ® Remote Web Manager, security administrators issue the keys with the exact authorisations everyone needs remotely via wall programming devices. Access rights for a key can be amended at any time – and from anywhere with a web connection.

There's no more key swapping, saving staff time and the council money. It's also easier to manage out-of-hours contractors, because RMBC can program keys to work for a limited time-period.

The result: a streamlined work flow, with fewer tenant delays, properties empty for less time, and lower RMBC admin costs.